



NEW BRAUNFELS UTILITIES

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January 21, 1999

To Whom It May Concern:

On October 17, 1998, the City of New Braunfels experienced a devastating flood. In the days following the catastrophe, NBU crews discovered the largest force main serving New Braunfels had been destroyed by the raging floodwaters of the Guadalupe River. The loss of this main line meant millions of gallons of untreated sewage were flowing unchecked into the river.

NBU was fortunate to secure the services of Dynamic Cable Construction Co. to make a bore under the riverbed with high-powered directional boring equipment. Mickey Redwine was able to assess our damage, submit a bid and begin moving his equipment and crew on site within 24 hours of being contacted.

An engineering and construction feat was completed in 10 days that normally would have called for months of planning and preparation by all parties involved. Dynamic Cable worked tirelessly to complete the bore and allow NBU crews to replace the main line. Their efforts helped eliminate a significant problem not only for the residents of New Braunfels, but also for communities downstream. Their speed, professionalism and cooperation were truly appreciated by NBU.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Paula DiFonzo', written in a cursive style.

Paula DiFonzo
General Manager